
Operating Evolution

Load factor stood at 79.0% in the **overall network**, 1.6 points below the level reached one year ago. Traffic -measured in revenue passenger kilometres (RPK)- went down 8.1% and capacity was reduced by 6.3%. The company increased the capacity adjustment to adapt to the market, still very affected by a weak demand and by a widespread reduction in fares.

In the **long haul** segment, capacity -measured in available seat kilometre (ASK)- dropped 5.3%, traffic fell by 9.0% and load factor stood at 81.3% (-3.3 points). Mix deterioration has reduced compared to the first half of the year, although business traffic continues to be weak and sensitive to prices. In Latin America, the company adjusted capacity by -6.4% and RPK trimmed 10.2%, leading to a load factor of 82.1% (-3.5 points). In North America ASK climbed 1.7%, with the same frequencies than in preceding months. Total RPK declined by 1.6%, leading to a load factor of 78.5% (-2.6 points).

European load factor improved 3.3 points with respect to the previous year, reaching 79.1%, with a decrease in capacity of 9.6% and a decline in traffic of 5.7%. In European flights to/from Madrid were lower the capacity cuts (-5.6%) and the drop in traffic (-2.3%). Load factor improved 2.7 points. In **Africa and the Middle East** capacity narrowed 2.1% (mainly due to some adjustments in Israel) and traffic fell 3.0%, reaching the load factor 73.7% (-0.6 points).

Domestic load factor reached 70.0% (-2.6 points), with a reduction in ASK of 5.8% and in the traffic of 9.2%. It was remarkable the bad behaviour of the traffic in Barcelona-Madrid and in the flights between Iberian Peninsula and the Canary and Balearic Islands.

In the **third quarter** of 2009 and for the overall network, load factor stood at 82.1%, 1.1 points below the level reached one year ago, with decreases of 4.8% in the capacity and of 6.0% in the traffic.

Highlights

- Iberia has been selected, for the fourth consecutive year, for inclusion in the Dow Jones Sustainability Index (DJSI), a listing of the companies rated highest for ethical business, environmental protection, and corporate social responsibility practices. Iberia's corporate social responsibility policies also won recognition for the ETHIBEL Sustainability Index/Excellence Europe, and KEMPEN SNS-SRI Universe, indexes which recognise the best practices in Corporate Social Responsibility. It was also included, for the second year, in the *FTSE4Good Ibex*.
- Iberia and SAS Scandinavian Airlines have reached an agreement whereby Iberia will carry out major maintenance operations (C and D checks) of the MD-80s and Airbus A-330s and A-340s operated by the Scandinavian airline. The new contract is exclusive and has an initial term of two years, renewable to five.



	September			Accumulated		
	2009	2008	%	2009	2008	%
ASK (million)	5,155	5,499	-6.3	47,312	50,223	-5.8
Domestic	715	759	-5.8	6,458	7,351	-12.2
Medium Haul	1,313	1,438	-8.7	12,048	13,097	-8.0
Europe	1,145	1,267	-9.6	10,496	11,591	-9.4
Africa* and Middle East	168	171	-2.1	1,552	1,506	3.0
Long Haul	3,127	3,302	-5.3	28,807	29,775	-3.3
RPK (million)	4,071	4,431	-8.1	37,853	40,583	-6.7
Domestic	500	551	-9.2	4,698	5,279	-11.0
Medium Haul	1,030	1,088	-5.3	9,148	9,727	-6.0
Europe	907	961	-5.7	8,018	8,583	-6.6
Africa* and Middle East	124	127	-3.0	1,130	1,143	-1.1
Long Haul	2,540	2,792	-9.0	24,008	25,577	-6.1
Load factor (%)	79.0	80.6	-1.6 p.p.	80.0	80.8	-0.8 p.p.
Domestic	70.0	72.6	-2.6 p.p.	72.7	71.8	0.9 p.p.
Medium Haul	78.5	75.7	2.8 p.p.	75.9	74.3	1.7 p.p.
Europe	79.1	75.9	3.3 p.p.	76.4	74.0	2.3 p.p.
Africa* and Middle East	73.7	74.3	-0.6 p.p.	72.8	75.9	-3.1 p.p.
Long Haul	81.3	84.6	-3.3 p.p.	83.3	85.9	-2.6 p.p.

* Excluding South Africa